



App Store

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Sensibo Sky User Manual

App Installation Wizard

Installation A/C settings Scheduling Geofencing and Anticipate my Arrival feature Open API and integrations Sharing your AC with others FAQ and Troubleshooting How can I turn the A/C on or off? How can I change the A/C state to cool, heat, etc.? How can I change the fan level of my A/C? How can I set a timer for mv A/C? How can I change the name or icon of mv A/C? How can I invite other people to use my A/C? How can I set and edit schedules for my A/Cs? How can I delete a schedule? How can I setup another Smart A/C? How can I reset my Sensibo user password? I get a "device is disconnected" notification in the app, what does it mean? Cannot join Wi-Fi network Android only - Network has no internet connection Android only - App cannot find your smart A/C's network Android only - Cannot connect to your Smart A/C network Smart A/C Installation issues My Smart A/C cannot connect to my local network Cannot join Wi-Fi network Network has no internet connection

Certification

Welcome

Hi,

In this manual we will guide you through the installation and operation of Sensibo Sky: Make your air conditioner smart.

Sensibo Sky is a device that upgrades your existing air conditioner to connect to the internet and makes it smart. It lets you control the air conditioner from anywhere using your smartphone, monitor the temperature and humidity remotely, set 7-day scheduling, make your air conditioner turn on and off automatically and much more.

Compatibility

Sensibo can be installed to control any air conditioner that comes with a remote control. These include split (wall mounted) air conditioners, central air conditioners with a remote control, window air conditioners, room air conditioners, cassettes and more.

As long as the air conditioner can be controlled with a remote, Sensibo can be installed and used with it.

Sensibo also needs WiFi access to operate.

Installation

App Installation Wizard

Sensibo app will guide you through the installation process.

Download the free Sensibo app to your mobile device:

For iOS devices, search for 'Sensibo' on the app store or go to <u>sensibo.com/pages/ios</u>

For Android devices, search for 'Sensibo' on Google Play store or go to <u>sensibo.com/pages/android</u>

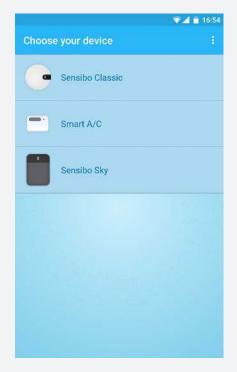
Installation

1. Launch the app and sign up. If you already signed, just log in:

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	< Sign up
SENSIBO	Email Address First Name
Management of the second secon	Last Name
Your smart air conditioner	Password
has arrived.	Verify password
	SIGN UP
Let's get you started.	
SIGN UP LOG IN	
Dont have a Sensibo kit yet? <u>Get yours here</u>	

2. If this is your first installation, select 'Sensibo Sky' from the menu.

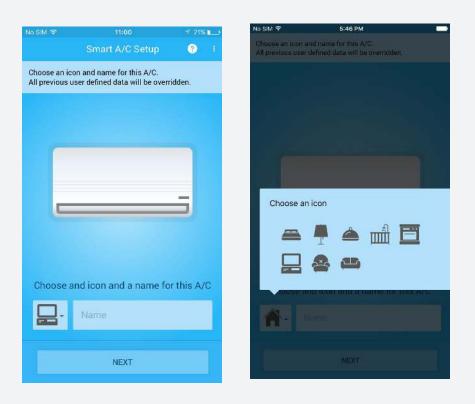
If you already have some devices install, click on the 'settings' icon and select 'Setup a new Sensibo device'



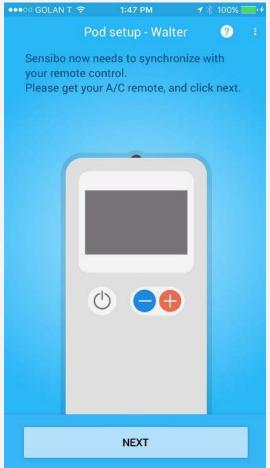
3. Scan the QR code that is provided on the device



4. Select a name and icon for the AC and your Sensibo Inside



5. Detect your remote control



6a. Android devices: The app will ask for the password of your networks and will automatically configure Sensibo Sky.

6b. iOS devices only: Connect to the device's access point as detailed in the next screen (each device creates a unique Access Point, you'll see the exact name)

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	k is still missing, <u>contact supp</u>		Other		

7. Locate your local Wi-Fi network in the list and connect to it

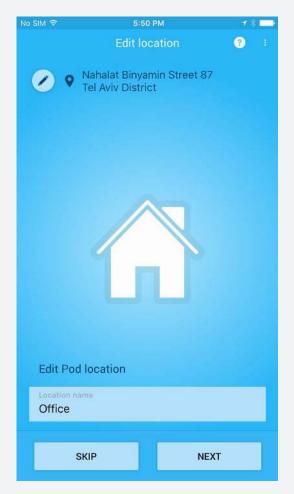
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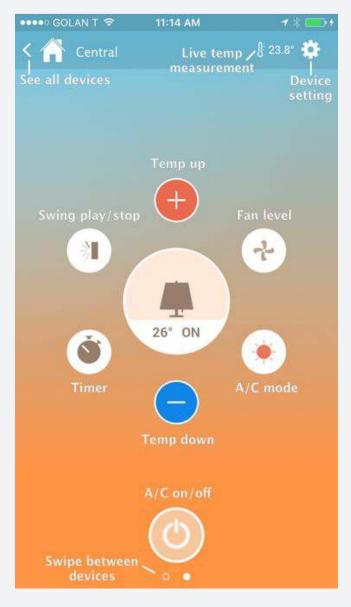
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8. Name your location and you're done!



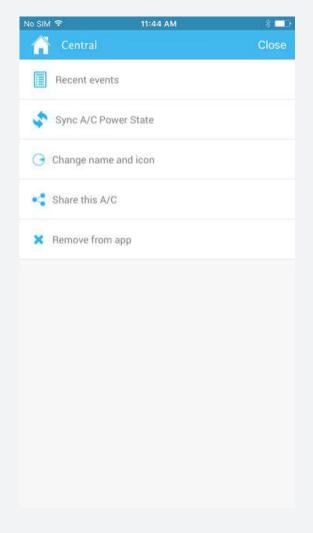
Operating the Sensibo App

The main screen of each A/C has live information about temperature and humidity in the room, the current settings of the A/C and enables you to control your A/C from anywhere manually or by using Sensibo's in-app automations.



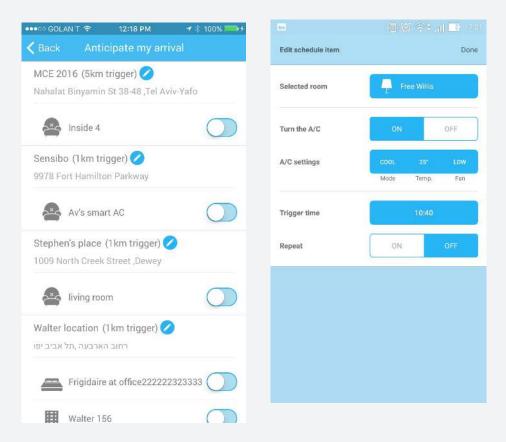
A/C settings

In the screen you can view Recent Events you and other users of this A/C performed, sync the A/C power state, change name and icon of this device, share it with family/friends/colleagues and remove this device from your Sensibo account.



Scheduling

With Sensibo you can automate your AC's on and off times. Select an AC to apply the schedule to, whether you'd like to turn it on or off, other AC settings like temperature, mode and fan level and the time to do the action. You can create multiple schedules for each AC and create schedules for all your connected ACs.



Geofencing and Anticipate my Arrival feature

Sensibo can turn on your AC automatically before you arrive when you enter a predefined geofence radius (1km/2km/5km/10km).

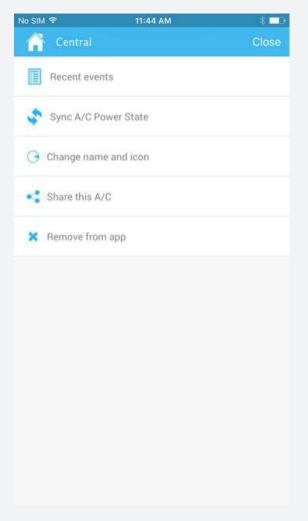
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Open API and integrations

Sensibo is open and can be integrated into other services. You can view our current integrations and read more about the API here: <u>bit.ly/sensiboAPI</u>

Sharing your AC with others

You can easily grant access to your AC to family members, friends, colleagues and more. Other users of the AC need to download and install the Sensibo app on their mobile device. To share your AC, go to the AC settings and select "Share this AC", then select how to share the access link - via email, IM apps, etc. Each invitation can be used one time only.

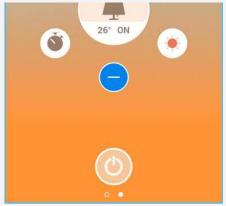


FAQ and Troubleshooting

How can I turn the A/C on or off?

You can turn the A/C on or off via:

1. The power button at the bottom of the main A/C screen

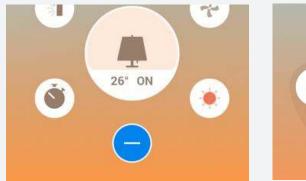


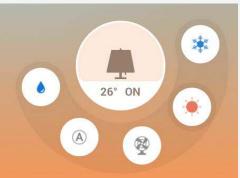
2. The power button in the locations/devices screen

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🔲 📮 Sensibo main	∬ ⁼ 25.5° (∕) 43.4%	

How can I change the A/C state to cool, heat, etc.?

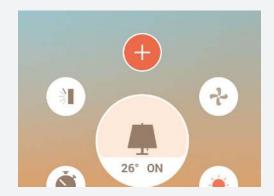
You can change the A/C state via the A/C state button in the main screen - clicking on the current A/C state will open a little fan with all available modes

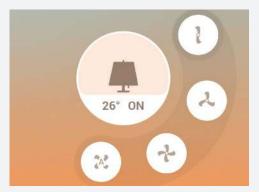




How can I change the fan level of my A/C?

You can change the fan level via the fan button in the main screen clicking on the current fan level will open a little fan with all available levels





How can I set a timer for my A/C?

You can set a timer for a specific A/C via the timer button in the main screen - clicking on it will open a round dialer where you can set the amount of minutes/hours you want the A/C to turn on/off.



How can I change the name or icon of my A/C?

Go to the specific A/C's settings and hit "Change name and icon".

No SIM	Ŷ	11:44 AM	* - D
A	Central		Close
	Recent events	i	
5	Sync A/C Pow	er State	
G	Change name	and icon	
-4	Share this A/C		
×	Remove from a	qqp	

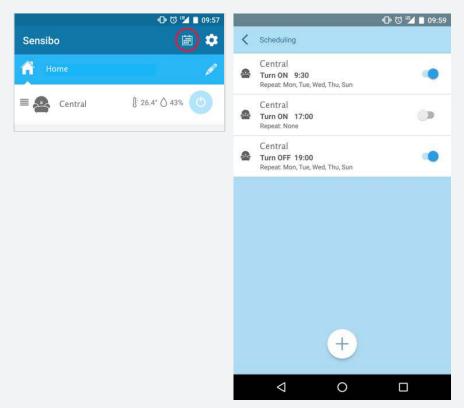
How can I invite other people to use my A/C?

If you want to grant access to your A/C to other people (family members, friends, colleagues, etc.) you can send a unique link via multiple channels - go to the A/C settings, choose "Share this A/C", select an app to send the invitation from and hit send.



How can I set and edit schedules for my A/Cs?

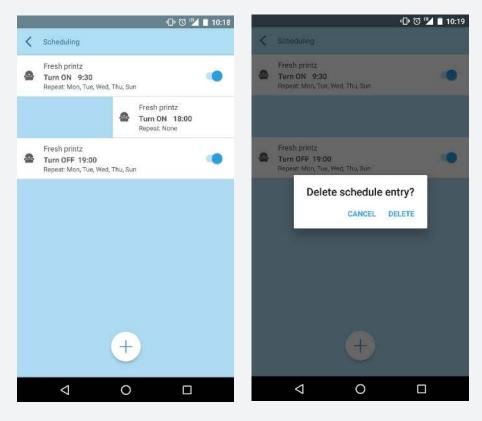
You can access your devices' schedules and create new ones via the locations/devices screen:



To edit an existing schedule, click on it in the list of schedules.

How can I delete a schedule?

Just swipe the schedule you want to delete to the right in the schedules main screen and confirm.



How can I setup another Smart A/C?

In the general settings (accessible via locations/devices screen) tap "Setup a new Sensibo device" to start the installation process again with another device.

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A	nticipate my arrival	
⊙ s	etup a new Sensibo device	
¥ P	ush notifications	
ABC S	select language	English
A F	Report a problem	
() A	bout	
	ogout gned in as user (user@domain.com)	

How can I reset my Sensibo user password?

Via this page: https://home.sensibo.com/password-reset/

I get a "device is disconnected" notification in the app, what does it mean?

A few reasons can cause your smart A/C to appear as disconnected. Please click on the notification to learn the reason (in iOS devices you'll need to reconnect to the Smart A/C's network again).

Cannot join Wi-Fi network

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	the password rec ure you have the				
R	ECONNECT	E	DIT SETTIN	IGS	

This screen will appear when one of 3 scenarios happens:

- 1. The network is offline and the Smart A/C cannot join it
- 2. The password or name of the network were changed recently and the Smart A/C cannot join it with it's existing data that is outdated
- 3. The Smart A/C was reset on purpose to connect to another network

Android only - Network has no internet connection

This screen will appear when one of 2 scenarios happen, while the Smart A/C managed to connect to the network (correct name and password) but:

- 1. The network has no internet might be an issue with the Internet Service Provider
- 2. Some firewall or other security measures were changed and block your A/C from connecting

Android only - App cannot find your smart A/C's network

This screen will appear if your mobile phone cannot "see" the Smart A/C network when it scans the nearby networks - this can be caused by a few reasons:

- 1. The A/C is not connected to the power so the device cannot transmit any signals
- 2. The mobile phone is too far away from the Smart A/C so it cannot see it
- 3. The Smart A/C was previously configured and need to be reset remotely by the support



Android only - Cannot connect to your Smart A/C network

This screen will appear when your mobile phone tried to connect to the Smart A/C network (it appeared properly in the networks scan your mobile phone performed) but then couldn't complete the connection process.

This is usually caused by another device that connected to the device before your mobile phone managed to connect.

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Smart A/C Setup 🕜 🚦
Cannot connect to your smart A/C network
Please make sure other devices are not connected to this A/C network.
The network can be connected only to one device at a time.
CANCEL

Smart A/C Installation issues

My Smart A/C cannot connect to my local network

- 1. Make sure that you connected Sensibo Inside to your network and that it the network is working properly (on your mobile phone, etc.). Sensibo Inside should have a steady blue light when it's connected to the internet properly. If it blinks it means there is a problem with the connection:
 - a. 2 blinks repeatedly: Sensibo Inside cannot connect to the network. This might be due to a password/name change, proxy/security changes in the network or just no signal from the network.
 - b. 3 blinks repeatedly: Sensibo Inside is connected to the network but receives no connection.
 - c. LED is off = Wi-Fi chip issue, restart installation process.
 - d. LED is on but no connection in app- server issue
- 2. Make sure that the A/C is connected to the power. If the A/C is not connected to the power, Sensibo Inside cannot connect to the internet and control the A/C.

A few reasons can cause your smart A/C to not be able to connect in the installation process.

Please click on the notification to learn the reason (in iOS devices you'll need to reconnect to the Smart A/C's network again).

Cannot join Wi-Fi network

No SIM 😤		:40 PM		*	
	Smart	A/C Setu		0	
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	ur Wi-Fi network with your phone ′k.			et to th	is
	the password rec sure you have the				
F	RECONNECT	E	EDIT SETTI	NGS	

This screen will appear when one of 3 scenarios happens:

- 1. The network is offline and the Smart A/C cannot join it
- 2. The password or name of the network were not entered correctly
- 3. The Smart A/C was reset on purpose to connect to another network

Network has no internet connection

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RECONN	IECT		EDIT SET	TINGS	

This screen will appear when one of 2 scenarios happen, while the Smart A/C managed to connect to the network (correct name and password) but:

- 1. The network has no internet might be an issue with the Internet Service Provider
- 2. Some firewall or other security measures were changed and block your A/C from connecting

Certification

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Operating temperature: 5°C - 50°C

The socket-outlet shall be installed near the equipment and shall be easily accessible

Company Information: Sensibo Ltd. Ahuzat Bayit 3 Tel Aviv Israel 6514302